



Bathrooms, Kitchens, Home Studies & Bedrooms
Established 1987



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MBK & COVID -19

At MBK Design Studio, the safety and well-being of our customers and team is always our number-one priority. Although we intend to carry on as normal for as long as possible, it is now becoming apparent that we are subject to fluid and ever-changing circumstances. We are actively taking extra precautions to ensure minimal disruption and risk to all parties whilst closely following the advice of Public Health England.

Our staff have undertaken the necessary training to ensure that we minimise the risk to all of our customers and especially those who are vulnerable. If you believe yourself to be classed as a vulnerable person (i.e. Someone who has underlying health problems, or are over 70), please let us know at your earliest convenience so that we can propose the best solution for minimal disruption to your planned works at the lowest risk to yourselves.

Extra steps that we are taking include:

- We are providing extra Personal Protective Equipment to our staff and advising that our partners also follow these precautions
- Undertaking a vigorous programme of hand washing, wearing gloves, and requesting our installation partners use industrial wipes, and wipe down all surfaces they have touched.
- Conducting extra cleaning as part of our duties and wearing face fitted and certificated masks on request.
- All our waste will be double bagged and removed from your premises including gloves, masks and wipes.
- Although we appreciate the gesture, please DO NOT shake our hands, make tea, coffee or snacks for us at this time, but please DO maintain a 2-metre distance from your recommended installer. This is to reduce the risk of spreading the virus to you and our engineers.
- We will be happy to arrange CONTACTLESS visits where possible and will put in place individual plans and risk assessments to accommodate this, please just ask Stewart if you require this service on 01622 749321

We care deeply about our team and will be allowing them to take time to self-isolate, recover or care for family members when they need to. This may mean that work needs to be postponed and we thank you in advance for your patience. If you are symptomatic, please let us know in advance.

Please feel free to contact us with any questions that you may have.

With compliments

*Stewart
Woodruff*